

Schedule of Fees and Charges

DESCRIPTION **CHARGE EX GST** **CHARGE INC GST**

Monthly Recurring Charges

100 Number indial rental	\$40.00	\$44.00
Additional Telephone Handset Rental	\$4.09	\$4.50
Business Links	\$10.00	\$11.00
BusinessLine Complete Telephone Line	\$39.95	\$43.95
BusinessLine Fax	\$39.95	\$43.95
Calling Line Identification Presentation	\$6.25	\$6.88
Calling Number Display	\$6.81	\$7.49
Calling Number Display Phone T1000C Rental	\$8.19	\$9.01
CLIP per 2M access	\$13.64	\$15.00
Duet Monthly Rental	\$8.19	\$9.01
EasyCall Call Control	\$3.75	\$4.13
EasyCall Remote Access	\$3.64	\$4.00
Extension Telephone Handset Rental	\$4.54	\$4.99
Faxstream Never Busy Fax	\$6.25	\$6.88
HomeLine Complete	\$27.60	\$30.36
ISDN 30 Access	\$322.73	\$355.00
ISDN DID service - per 100 numbers used	\$32.00	\$35.20
ISDN Line Hunt - cyclic - Associated Line	\$3.27	\$3.60
ISDN Line Hunt - cyclic - Directory Number	\$3.27	\$3.60
Line Hunt - Call Circulate	\$4.09	\$4.50
MessageBank	\$6.81	\$7.49
MessageBank Virtual	\$6.81	\$7.49
Number Held for Call Diversion	\$28.35	\$31.19
Number Redirection	\$31.19	\$34.31
Silent number	\$4.54	\$4.99
Standard Phone T1000S Rental	\$4.09	\$4.50
Telephone Handset Rental	\$4.09	\$4.50
Telstra ISDN Service	\$66.82	\$73.50
Line Access	\$4.95	\$5.45
Inbound Line Rental 1300 and 1800	\$25.00	\$27.50
Direct Connect Service Relocation Fees	\$1,000.00	\$1,100.00

One Off Charges

Additional Line Connection	\$203.41	\$223.75
AFTER HOURS CALL OUT	\$62.50	\$68.75
AFTER HOURS CALL OUT	\$250.00	\$275.00
Call Out Fee - Fault Found in Non-Rental Equipment	\$119.31	\$131.24
Facility change(s)	\$25.00	\$27.50
ISDN New Service Connection	\$368.75	\$405.63
Line Hunt Connection Fee	\$52.50	\$57.75
Local Number Portability Service Fee - Administrative charge	\$9.09	\$10.00
Local Number Portability Service Fee for PSTN	\$69.97	\$76.97
Local Number Portability Service Fee for PSTN - Additional	\$5.75	\$6.33
Local Number Portability Service Fee for analogue indial numbers - First batch of up to 100 numbers	\$954.55	\$1,050.01

DESCRIPTION**CHARGE EX GST CHARGE INC GST****One Off Charges**

Local Number Portability Service Fee for analogue indial numbers - Each additional 100 numbers after the first batch of 100 numbers	\$439.78	\$483.75
ISDN 2 Telstra Activated Redirection	\$250.00	\$275.00
ISDN 30 Telstra Activated Redirection	\$250.00	\$275.00
Number Redirection - 3 months	\$37.50	\$41.25
Number Redirection - 6 months	\$75.00	\$82.50
Number Redirection - 12 months	\$147.73	\$162.50
Number Redirection per month	\$31.19	\$34.31
Number redirection service	\$0.00	\$0.00
Telephone Line Connection	\$67.05	\$73.76
Telephone Line Connection	\$339.78	\$373.76
Telephone Line Connection Addtl with Tech visit	\$85.80	\$94.38
Telephone Line Connection with Tech Visit	\$142.05	\$156.26
Temporary disconnection(s)	\$62.50	\$68.75
Inbound Service Port Out Fees	\$100.00	\$110.00
Inbound Service Answer Point Change	\$50.00	\$55.00
Inbound Service Urgent Answer Point Change	\$120.00	\$132.00
Inbound Service Urgent New Connection	\$150.00	\$165.00
Inbound Service New Connection	\$100.00	\$110.00
Inbound Service Quarantaine Release	\$250.00	\$275.00

Miscellaneous Fees and Charges

Paper billing	\$4.95	\$5.45
Bill Reprints	\$20.00	\$22.00
Non Full Service Account Fee (per account)	\$25.00	\$27.50
Change of Ownership by Company	\$50.00	\$55.00
Late Payment	2%	
Service Reactivation After Suspension Fee (per service)	\$50.00	\$55.00
Credit Card Surcharge	3%	
Direct Debit Dishonoured Fee	\$50.00	\$55.00
Cheque Dishonoured Fee	\$50.00	\$55.00
Manual Payment Fee	\$5.00	\$5.50
Bill Itemisation Fee	\$5.00	\$5.50
Fixed Line Tarriff Change Fee	\$50.00	\$55.00

Monthly recurring Mobile Fees and Charges

Line Access	\$4.95	\$5.45
Mobile Data Access	\$3.45	\$3.80
VoiceMail Access	\$3.45	\$3.80
SIM Replacement	\$50.00	\$55.00
Mobile Tarriff Change Fee	\$50.00	\$55.00