

# Clear One Broadband Plans

## General Information and Charges

Last revised September 2009

CLEAR Telecoms Broadband Internet Service is a dedicated SHDSL-based Internet connection designed for business customers.

The SHDSL service is available in speeds from 512 Kbps to 2 Mbps depending on your local coverage.

Clear One Broadband Plans are only available to Clear One customers.

### 1) Broadband Plan Fee

M2 Clear offers the following packages:

Package	Rate/month incl GST
512Kbps / 2Gb	\$77
512Kbps / 3Gb	\$88
512Kbps / 5Gb	\$99
512Kbps / 10Gb	\$110
512Kbps / 15Gb	\$154
512Kbps / 20Gb	\$220
1024Kbps / 2Gb	\$121
1024Kbps / 5Gb	\$132
1024Kbps / 10Gb	\$154
1024Kbps / 15Gb	\$220
1024Kbps / 20Gb	\$275
1024Kbps / 40Gb	\$440

Excess data usage is charged at 10c per MB.

### 2) Broadband Plan Credit

M2 Clear may give You an amount to Your account to offset against charges for Eligible Services up to a maximum values which is determined at the time You enter Your Agreement (**Credits**). The Broadband Plan Credit is offset against the Broadband Plan Fee and is subject to the Terms & Condition.

Credits are subject to acceptance and confirmation by M2 Clear and You acknowledge and accept that not all charges incurred by You under the Agreement are capable of being redeemed as Credits.

### 3) Broadband Included Usage Credit

M2 Clear will charge you for each MB you use. We will then apply a credit to offset the charges up to the value of the Plan that has been purchased.

**4) Billing Increments**

Broadband Data usage is charged per MegaByte.

**5) What happens to my Domain Name?**

You are responsible for ensuring that the Broadband Service will support Your current domain name, whether or not provide by Your Current Supplier under an Existing Service.

**6) Using the service?**

We will provide you with the Broadband Service and you acknowledge that your usage and the usage of others using this service will comply with the Acceptable Use Policy and you will ensure that any equipment provided by you does not damage the Service or the Broadband Transmission Facilities. You acknowledge that if the relevant service is disconnected, your Broadband Service may be disconnected, the installation of your Broadband Service may be disconnected, the installation of your Broadband Service may cause minor disruptions to the relevant telephone service, and you will experience disruptions to your Broadband Service if the relevant telephone service is transferred to another provider. Any upgrade or downgrade of your plan will incur a one off fee of \$55 incl GST.