

Clear 10 Plan

General Information and Charges

Last revised September 2009

The Clear 10 Plan is available to our Clear One & Clear Digital customers. Customers on the Clear 10 plan are required to be on Direct Debit. Should any Direct Debit payments be defaulted, the customer's plan will be amended to the lowest plan available at M2 Clear's sole discretion.

1) Plan Fee

- a) The Plan Fee is determined at the time You enter Your Agreement. The Clear 10 Plan Fee is calculated by your current average spend with your existing Service Provider.

2) Plan Credit

M2 Clear may give You an amount to Your account to offset against charges for Eligible Services up to a maximum values which is determined at the time You enter Your Agreement (**Credits**). The Clear 10 Plan Credit is offset against the Clear 10 Plan Fee and is subject to the Terms & Condition.

Credits are subject to acceptance and confirmation by M2 Clear and You acknowledge and accept that not all charges incurred by You under the Agreement are capable of being redeemed as Credits..

3) Included Usage Credit

- a) M2 Clear will charge you for each call that is made. We will apply a credit to offset the Eligible Usage charges up to the Include Usage Credit for the Clear 10 Plan that has been purchased.
- b) Included Calls are forfeited if not used in any month

4) Eligible Usage

- a) Eligible Usage are local calls, national calls, fixed to mobile calls and international calls.

5) Call Charges

- a) A flag fall of 16.50c (incl GST) applies to all calls, excluding local calls.
- b) International Calls – Please refer to the complete list of International Call Rates.
- c) Call to 13, Directory Charges & Information Calls, other calls etc – Please refer to the complete list of other call charges.
- d) All call charges are inclusive of GST.
- e) Call charges are set out in the table below.
- f) Please be advised that premium services might attract other carrier costs.

Destination	Rate (\$) incl GST	Discounted Rate (\$) incl GST
Inter-capital cities	11 cents / 30 sec	11 cents / minute
Regional areas	11 cents / 30 sec	11 cents / minute
Calls to all mobiles	11 cents / 15 sec	11 cents / 30 sec
Local calls	11 cents flat rate	11 cents flat rate

6) Billing Increments

- a) All calls are charged at 30 second increments unless stated otherwise.

7) Other Charges

a) Monthly Line Rental Charges

- i) Clear One Lines are charged at \$43.95 (incl GST) per month per service.
- ii) Digital Services will be charged at \$43.95 (incl GST) per channel.
- iii) Indial Service up to 100 numbers on Digital Service is \$38.50 (incl GST) per month.
- iv) Line Access Charge is a standard charge with this plan and applies to all lines at \$4.35 (incl GST) per month per service or channel.
- v) Calling Line Identification charge is a standard charge with this plan and applies to all lines at \$4.35 (incl GST) per month per service or channel.
- vi) Line Hunt charge is a standard charge with this plan and applies to all lines at \$4.35 (incl GST) per month per service or channel.
- vii) Please refer to the complete list of Line Rental Connection Fees and Monthly Rental Charges.

b) Cancellation Fees

If you wish to terminate Your Agreement within the initial 24 month term we will charge You for the minimum line rental charges for the months remaining and any other Applicable Early Termination Payments.